2025 BALLFIELD USER MEETING

DECEMBER 11TH 5:30PM



INTRODUCTIONS

Patrick Nugent - Recreation Assisant

- Customer Service
- Day-to-day field scheduler
- Billing and payments

Jeremy Jasman - Recreation Coordinator

- Administer priority booking process
- Systems, processes, and policies
- Conflict resolutions

Alex Lee - Recreation Facilities Supervisor

 Responsible for customer service functions, facility operations and rental services



www.fieldsonmercer.com

Meeting Outcomes

2025 Fees

How to Book

Maintenance Reporting

Maintenance Closure Dates



2025 FEES

No more \$4

surcharge!

Full Synthetic Turf Fields: \$70/hr

IMS Track/Field: \$70/hr

Synthetic Turf Infields: \$40/hr

Grass/Dirt Fields: \$30/hr

Batting Cage: \$25/hr

Pickleball/Tennis Courts: \$25/hr

Additional Athletic Field Fees

Light Activation: \$25/per rental

Baseball/Softball Game Prep: \$45/per game

Concession Stand: \$100/day

Storage - Island Crest Park \$150/per usage

PRIORITY BOOKING PROCESS

- 1. Complete Field Use Request Form within priority window.
- 2.Contracts are finalized and sent out for signatures and payment terms.
- 3.Online booking opens after priority booking window closes.



Priority Request Deadlines

| Season of Use | Priority Request Window | Date Schedule Finalized |
|-------------------------------------|-------------------------|-------------------------|
| Spring/Summer (March-August) | January 1-14 | January 31st |
| Fall/Winter (September-February) | July 1-14 | July 31st |

^{*}Online booking available day after the schedule finalized date for season of use.

Payments

Payment is due at time of booking.

Tournaments - Payment is due at time of booking. Additional contingent fees will be billed following the tournament.

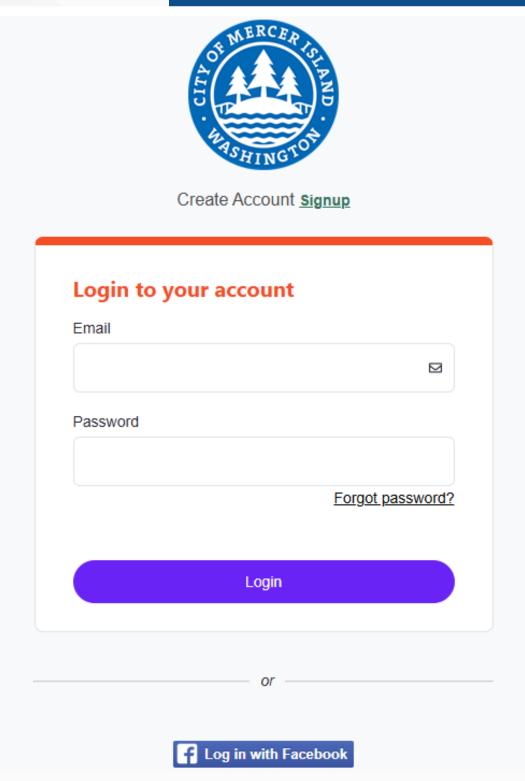
Monthly Billing - may be available for ongoing usage by <u>Mercer Island</u> <u>organizations</u>. Terms to be established by the Recreation Manager or designee.

*Users may place a credit card on file to automatically paying field use fees.

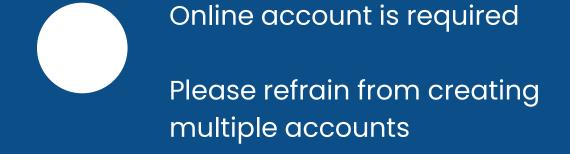
Online Bookings









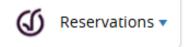


Must make payment to finalize booking(s)

ONLINE BOOKINGS







Field Rentals

5 Results Found



IMS Turf

Choose

Reserve now through end of February and take advantage of the Winter Web Special at just \$49/hr! *Lights are included* *No field prep* *Field as is* IMS Turf is an illuminated synthetic field designed to accommodate multiple sports such as soccer and Lacrosse.

Location: Parks

Amenities: Football, Lacrosse, Ultimate Frisbee, Soccer

Field



Island Crest Park North

Choose

Reserve now through end of February and take advantage of the Winter Web Special at just \$49/hr! *Lights are included* *No field prep* *Field as is* Pitching mound is permanent and bases are permanent at 90 feet. Softball can be played at this field but throw down bases would need to be brought by user. Located on Island Crest Way, ICP serves as the City's primary baseball facility. Full synthetic surface and lights.

Location: Parks

Amenities: Football, Batting Cage, Baseball 90 feet, Softball, Ultimate Frisbee, Soccer

Field

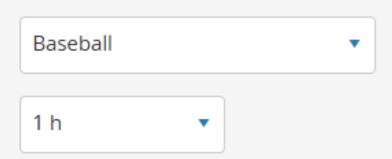


SMP Turf East

Choose

ONLINE BOOKINGS

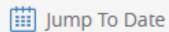
1 Activity and duration



2 Number of people to attend



3 Select an available time to reserve





| Dec 12 - 18, 2024 | | | |
|-------------------|--------------------|---------------|---|
| Fri Dec 13 | Sat Dec 14 | Sun Dec 15 | С |
| Available | √ Available | Available | A |
| Available | | Available | Α |
| Available | | Available | Α |
| Available | | Available | A |
| Available | Available | Available | A |
| Available | Available | Available | A |
| Available | Available | Available | |

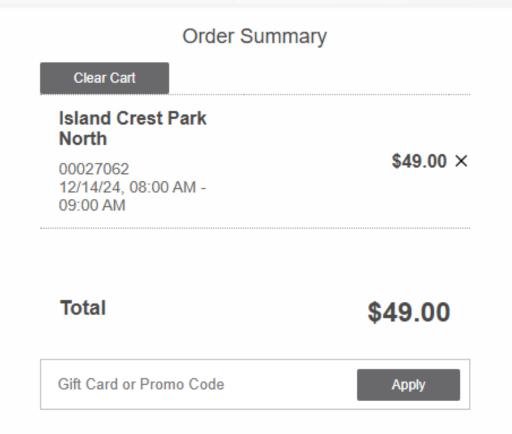
You're about to reserve:

- Island Crest Park North
- Baseball
- 12/14/24
- 08:00 AM-09:00 AM

Reserve

ONLINE BOOKINGS

Payment Method Your credit cards Add a new Card Name on Card WISA AMEX DISC Card number Expiry month -CVV-Address (Street) City State/Province ▼ Zip/Postal Code Country Remember this card Securely save your credit card info to make your future transactions quick and seamless. Place My Order Continue Shopping



CANCELLATION AND CHANGES

All notices must be in e-mail to rentals@mercerisland.gov.

25+ Day Notice: Written notice received 25+ days prior to event date will be refunded at 100% of all rental fees less a \$25 Administrative Fee per request.

24 to 7 Day Notice: Written notice received 24 to 7 days prior to event date will be refunded at 50% of all rental fees.

Less than 7 Day Notice: Written notice of cancellation received less than 7 days in advance of the rental will not receive a refund.

*City initiated cancelations (weather/facility availability) will be fully refunded.

CANCELLATION AND CHANGES

Inclement Weather Cancelations

It is the league/team/organization's responsibility to obtain field closure information. Playability is determined by the City of Mercer Island's Parks maintenance Division of the Public Works Department.

- If a coach or umpire determines a field is unplayable, after being deemed playable by Parks Division staff, user group must provide written notice within 48 hours to receive a refund.
- To receive a refund due to poor air quality, users must provide written notice within 48 hours.

*Concerns about pending weather or facility safety, please communicate with the City of Mercer Island.

BALLFIELD MAINTENANCE

Our Parks Division performs annual and ongoing maintenance on fields.

- Field preps/equipment maintenance
- Restroom/general park service
- Turf rehab/infield conditioning
- Address vandalism/safety concerns
- Crows and raccoons pull back the turf to feed on European Chafer Beetle.
- Staff is reviewing options to address the issue.
- We anticipate the fields to be playable in the spring season with some additional maintenance needs.
- If a field is unsafe to use, e-mail <u>rentals@mercerisland.gov</u> within 48 hours to receive your refund.



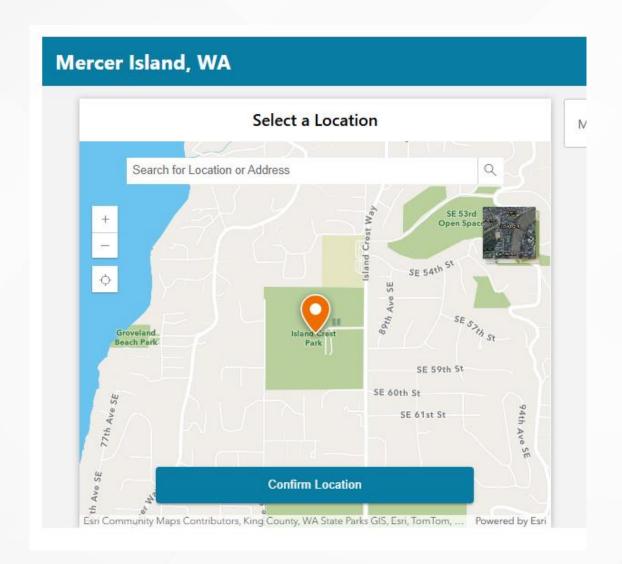
MAINTENANCE CLOSURE DATES

| Field | Closure Dates |
|-------------|---------------------------|
| SMP 1 and 2 | February 24th – March 7th |
| ADP A & B | March 1st - March 14th |
| Homestead | March 1st - March 14th |
| ADP C | March 17th - March 28th |
| ICP South | June 2nd - June 11th |

BALLFIELD/BATTING CAGES SERVICE REQUESTS



MI-Connect



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|------------------------------------|
| Parks Litter/Garbage Service |
| Parks Tree Assessment |
| Parks/Trails Vegetation Issue |
| Pest Control |
| Playground Issue |
| Restroom Issue |
| Sport Field/Court Issue |
| Vandalism/Graffiti (in City Parks) |

CONTACTS

E-mail: <u>rentals@mercerisland.gov</u>

Mercer Island Community & Event Center: 206-275-7609

Field Lights On/Off requests, on-site issues

1. Mercer Island Community & Event Center: 206-275-7609

2. Phone: 206-795-6763

3. Phone: 206-549-7218

Ballfield Condition Line

Rainouts/Field Closures

Updated by 2pm on weekdays, 8am and 11am on weekends.

Phone: 206-275-7894

